

Warranty on Foster troughs

Foster offers a lifetime, limited warranty on all its sinks, guaranteeing them to be free of defects in material and craftsmanship upon purchase. The warranty is valid for as long as the original consumer owns their home. For all other components and sink's accessories the warranty is limited to two years.

Scratching, staining and acid or alkaline etching of the surface finish over time due to regular use, cleaning or water and atmospheric conditions, is to be considered normal wear&tear and not a manufacturing defect. Please refer to the user's manual for instructions on how to care for your sink.

The troughs are meant only for residential use. In case of commercial use, the warranty is limited to one year.

This warranty is valid only for sinks sold in the United States, Canada, and the Caribbean.

Foster will, at its discretion, repair or replace the product, after inspection of the sink, in person or through pictures/videos, has confirmed the presence of a manufacturing defect.

Damage caused by accident, misuse or abuse of the product is not covered by this warranty.

Damage caused by improper installation or during installation are not covered by this warranty. Any defect of the trough must therefore be claimed before installation. If the trough has been installed, it is up to the manufacturer to still accept a defect claim.

Damage caused by improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided with all warranty claims. Foster is not responsible for removal, installation, labor charges and any other incidental or consequential cost. The liability of Foster shall under no circumstances exceed the original purchase price of the trough.

In case of claim please contact your dealer or Foster Milano Inc. (<https://www.foster-us.com/en-us/customer-care.aspx>). Please make sure to have your proof of purchase available, model number and description, and all relevant information on the issue.

Foster and/or the seller provide this warranty in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for particular purpose. Foster and/or the seller disclaim all liability for special, incidental, or consequential damages. Some jurisdictions do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. The consumer may also have other rights, varying from jurisdiction to jurisdiction.